

Site History Report

Effective: 01/06/2021 to 05/07/2026
Service: Accident Claims (All Services)
Site: Craigmillar Park (7901732)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Craigmillar Park (7901732)

Locality: Mayfield, Edinburgh, City of Edinburgh

Area: South East Locality

Customer Services

Enquiry No.: 2037768 **Logged by:** Verint CRM Connector **on:** 04/11/2025 11:56
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.:

Location: pothole that has caused significant damage to my vehicle. The pothole is extremely deep and wide — it's not just a small dip, but a severe road hazard that poses a real risk to any driver using this stretch of road. It was impossible to avoid without swerving into oncoming traffic, and as a result, it cracked my alloy wheels and caused clear damage. I'd also like to formally make a claim for the damage caused to my car as a result of this neglected pothole. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1726869 **Logged by:** Verint CRM Connector **on:** 29/03/2024 14:55
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.: Claim form emailed 8/4/24 - see attached

Location: Large pothole/sunken grate at the A701 Mayfield Road/Lady Road junction at Cameron Toll (What Three Words address "deputy.sunk.vibrates"). This caused serious damage to my car tyres on the night of 24th Feb as I crossed the junction from Mayfield Road to Kirk Brae in the dark. I attach pictures taken a few days after the incident of the grate/pothole showing its condition and location in the highway. I would also like to know how I claim compensation for the considerable cost of repairs to my car **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1684586 **Logged by:** Verint CRM Connector **on:** 24/01/2024 12:42
Service: Accident Claims (All Services) **Subject:** Accident Claim Roads/Lighting **Classification:** Accident Claim
Desc.:

Location: The location of the deep pot hole in the road is 5 yards past the traffic lights next to the East Suffolk road junction (5 yards past traffic lights at this junction on Craigmillar park road). **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50151094 **Defect Number:** 42144988

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Enquiry No.: 1662137	Logged by: Verint CRM Connector	on: 15/12/2023 10:19
Service: Accident Claims (All Services)	Subject: Accident Claim Roads/Lighting	Classification: Accident Claim
Desc.: claim form emailed 15/12/23 - I am writing to claim reimbursement for damage caused to my Ford Fiesta by a substantial pothole on Liberton Road, heading towards Craigmillar Park. This incident occurred just before the traffic lights approaching Craigmillar Park and resulted in the bursting of my front left tyre. Currently, I am unsure whether any further damage occurred to the alloy wheel, but the impact forced me to leave my car stranded nearby. Consequently, I must now take a day off work to facilitate vehicle recovery and tyre repair. Given the severity of the pothole, I believe the risk posed to public safety far exceeds acceptable levels, particularly on such a heavily-trafficked road. This incident could have resulted in a serious accident; thus, I respectfully request that Edinburgh City Council reimburse me for the costs associated with the repair and address the pothole immediately. Attached to this email are photographs of the pothole in question as well as my burst tyre. I hope this will aid your assessment of the situation and help prevent potential future accidents. Below are the details as requested on your website for claims processing: - Address: [REDACTED] - Contact Number: [REDACTED] - Email Address: [REDACTED] - Incident Date and Time: 14/12/2023 20:00 - Incident Location: Liberton Road towards Craigmillar Park, just before the traffic lights at Craigmillar Park. I appreciate the importance of maintaining the safety of our city's streets, and trust that this matter will be handled promptly and professionally by the council.		
Location: pothole	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1661818	Logged by: Verint CRM Connector	on: 14/12/2023 16:16
Service: Accident Claims (All Services)	Subject: Accident Claim Roads/Lighting	Classification: Accident Claim
Desc.: claim form emailed 15/12/23 - I am writing to make a claim and recoup the costs of a tyre that was damaged on Thursday the 14th of December at 13:30pm. I reported the incident once I had replaced the damaged tyre and could safely return to the location. Incident number in the subject.		
Location: heading into town. pot hole	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1546632	Logged by: Verint CRM Connector	on: 04/05/2023 09:36
Service: Accident Claims (All Services)	Subject: Accident Claim Roads/Lighting	Classification: Accident Claim
Desc.:		
Location: Deep pot whole next to the entrance to the new Gala development on Monday night (where Craigmillar Park meets James Gall Wynd) This was on the south bound side of the road. Passed on a bus 2 days later and may have been filled now.		
Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1537761	Logged by: Verint CRM Connector	on: 15/04/2023 19:55
Service: Accident Claims (All Services)	Subject: Accident Claim Roads/Lighting	Classification: Accident Claim
Desc.: Pot hole it's big enough for the whole tyre to fit. Pot hole it's Approx 4-6 inch deep. It's danger !!! If biker will hit the pot hole someone will die!!!!		
Location: I damaged suspension in my car on pot hole right outside Haldi caffee.		
Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50134360	Defect Number: 42125303	